INSTALLATION OPERATION AND MAINTENANCE MANUAL

MAXXflo

High Efficiency Condensing Stainless Steel Storage Water heaters

CWH30/200, CWH30/300, CWH60/200, CWH60/300, CWH90/200, CWH90/300, CWH120/200, CWH120/300









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Andrews Storage Water Heaters have been designed and manufactured to comply with current international standards of safety. In the interests of the health and safety of personnel and the continued safe, reliable operation of the equipment, safe working practices must be employed at all times. The attention of UK users is drawn to their responsibilities under the Health and Safety Regulations.

All installation and service on Andrews Water Heaters must be carried out by competent qualified personnel and, therefore, no liability can be accepted for any damage or malfunction caused as a result of intervention by unauthorised personnel.

Andrews Water Heaters' policy is one of continuous product improvement and, therefore, the information in this manual, whilst completely up to date at the time of publication, may be subject to revision without prior notice.

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THE ANDREWS WATER HEATERS COVERED IN THIS MANUAL ARE FOR USE WITH NATURAL GAS OR LPG (PROPANE) GAS ONLY

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		CONTENTS
SECTION 1	GENERAL AND SAFETY INFORMATION General Information British Standards and Codes of Practice Health and Safety Regulations 1993 Legionellae in Water Heaters	PAGE 4 4 4 5
SECTION 2	TECHNICAL DETAILS Technical Details – CWH30/60/90/120 Technical Parameters Product Fiche Heater Dimensions – 200 litre model Heater Dimensions – 300 litre model	5 6 7 7 8
SECTION 3	INSTALLATION Description Location Water Quality and Treatment Water Connections Condense Drain Typical Installations – CWH30/60 & CWH90/120 Gas Supply – Natural Gas Gas Supply – Propane Typical Bulk Storage Vessel Installation Typical Cylinder Installation Electrical Supply Electrical Connection Wiring Diagram Temporary Water Heater Temperature Change Circulation Pump and Storage Tanks HWST Tank Dimensions and Wiring Diagram Flue Systems Flue Systems – CWH 30 & 60 Alternative Flue System Dimensions – CWH 30 & 60 Standard Flue System Dimensions – CWH 90 & 120 Alternative Flue Systems – CWH 90 & 120 Standard Flue System Dimensions – CWH 90 & 120 Standard Flue System Dimensions – CWH 90 & 120 Standard Flue System Dimensions – CWH 90 & 120 Flue System Positions and Distances Flue System Horizontal and Vertical Terminations Air supply and ventilation – Concentric Flue Systems Air supply and ventilation – concentric responses Air supply and ventilation – conventional flue systems Heat exchanger configuration Control panel	10 10 11 11 12 13 14 14 15 15 16 16 17 18 18 19 20 21 22 23 24 25 26 27 28 28 28 30 31 32 32
SECTION 4	WATER TEMPERATURE SETTINGS Temperature setting Adjusting temporary temperature change	33 33
SECTION 5	INSTRUCTIONS FOR COMMISSIONING Filling the water heater Commissioning – natural gas and propane CO2 adjustment Control and adjustment at full load Control and adjustment at low load Decommissioning	34 34 34 35 35 35
SECTION 6	FAULT CODES Fault codes Blocking faults Lockout faults	36 36 36
SECTION 7	MAINTENANCE Annual maintenance checks	37
SECTION 8	PARTS LIST External, Internal & cylinder spares Flue and old issue spares	38 40
SECTION 9	DISMANTLING DISPOSAL AND RECYCLING	43

GENERAL AND SAFETY INFORMATION

The Andrews Water Heater has been designed for use with NATURAL GAS OR LPG and is manufactured to give an efficient, reliable and long service life.

To ensure the continued, trouble-free operation of your heater at maximum efficiency, it is essential that correct installation, commissioning, operation and service procedures are carried out strictly in accordance with the instructions given in this manual. By law, installation and commissioning of the heater must be carried out by properly qualified personnel.

The heater(s) must be installed in accordance with the following requirements:

- The current GAS SAFETY (INSTALLATION AND USE) REGULATIONS
- The current BUILDING REGULATIONS
- The WATER SUPPLY (WATER FITTINGS) REGULATIONS

Additionally, installation should be performed in accordance with all relevant requirements of the Gas Supplier, Local Authority and recommendations of the British Standards and Codes of Practice which should include the following:

- BS EN 806 (Parts 1 - 5) Specifications for installations inside buildings conveying water for human consumption. General design, pipe sizing, installation, operation and maintenance.
- BS 5440-1 Flueing and ventilation for gas appliances of rated input not exceeding 70 kW net. Specification for installation of gas appliances to chimneys and for maintenance of chimneys.
- Flueing and ventilation for gas appliances of rated input not exceeding 70 kW net. Specification for the BS 5440-2 installation and maintenance of ventilation provision of gas appliances.
- BS 5546 Specification for installation of gas hot water supplies for domestic purposes. Using gas-rated appliances of rated input not exceeding 70 kW net.
- Installation of low pressure gas pipework of up to 35mm in domestic premises. BS 6891
- Installation of gas fired water boilers of rated inputs between 70kW and 1.8MW BS 6644
- BS EN 12897 Water supply. Specification for indirectly heated unvented (closed) storage water heaters
- IGE/UP/1A, 1B Strength/tightness testing and direct purging
- Installation pipework
- IGE/UP/10 1 (Edition 4): Installation of gas appliances in industrial and commercial premises.

Andrews Water Heaters accepts no liability for any damage resulting from failing to accurately follow the instructions. When replacing parts during maintenance, only original parts from Andrews Water Heaters should be used; these can be recognised by the name of the manufacturer printed on them.

HEALTH AND SAFETY REGULATIONS

It is the duty of manufacturers and suppliers of products for use at work to ensure, so far as is practicable, that such products are safe and without risk to health when properly used, and to make available to users adequate information about their safe and proper operation.

Andrews Water Heaters should only be used in the manner and purpose for which they are intended and in accordance with the instructions in this manual. Although the heaters have been manufactured with paramount consideration to safety, certain basic safety precautions highlighted in this manual must be observed by the user.

It is imperative that all users of the heaters must be provided with all the information and instruction necessary to ensure correct and safe operation.

EFFECTIVENESS IN COMBATING LEGIONELLA

Water systems in buildings have been associated with outbreaks of Legionnaires' Disease, particularly in health care facilities where occupants are significantly more susceptible to infection.

In recognition of the risks in hospitals, a Code of Practice for the Control of Legionella in Health Care premises has been issued by the Department of Health. Codes of Practice applicable to other premises have been published by other organisations, principally the Health and Safety Executive and the Chartered Institute of Building Services Engineers (CIBSE).

All Codes of Practice draw attention to the design and operation of water systems with reference to avoidance of factors that favour colonisation by Legionella bacteria. These factors include stagnation, lukewarm conditions (20°C to 45°C) and the accumulation of debris, scale and corrosion in the base of tanks and calorifiers.

The MAXXflo range has a Legionella flushing programme – see page 15 (terminals BTI – BT2)

Model Reference CWH	30/200	60/200	90/200	120/200
	30/300	60/300	90/300	120/300
Input gross Hs min/max	6.7–31.1 kW	13.4–62.2 kW	20.1–93.3 kW	26.8-124.4 kW
Input nett Hi min/max	6.0-28.0 kW	12.0-56.0 kW	18.0-84.0 kW	24.0-112.0 kW
Output (tank set point : 60°C)	6.5-30.5 kW	13.0-61.0 kW	19.5-91.6 kW	26.0-122.1 kW
Natural Gas, G20				
Gas Consumption	2.96 m ³ /h	5.93 m ³ /h	8.89 m³/h	11.85 m³/h
Minimum Gas Supply Pressure	18 mbar	18 mbar	18 mbar	18 mbar
Propane, G31				
Gas Consumption	2.18 Kg/h	4.35 Kg/h	6.53 Kg/h	8.71 Kg/h
Minimum Gas Supply Pressure	37 mbar	37 mbar	37 mbar	37 mbar
Efficiency (gross)	98%	98%	98%	98%
Efficiency (nett)	109%	109%	109%	109%
Standby Heat Loss		780 Mj per mor		
NOx level @ 0% O ²	25ppm	25ppm	25ppm	25ppm
NO _X level @ 0% 0 ²	44mg/kWh	44mg/kWh	44mg/kWh	44mg/kWh
Noise level L _{WA}	49dB	49dB	49dB	49dB
lonisation current – max	6.0 A	6.0 A	6.0 A	6.0 A
Ionisation current – min	4.0 A	4.0 A	4.0 A	4.0 A
HSI resistance	1.0 – 1.4 kΩ	1.0 – 1.4 kΩ	1.0 – 1.4 kΩ	1.0 – 1.4 kΩ
	480 l/h	960 l/h	1.0 – 1.4 KS2 1440 l/h	1920 l/h
Max recovery thru 50°C				
Max recovery thru 56°C	429 l/h	856 l/h	1284 l/h	1712 l/h
Time to recover tank thru 50°C rise	25	10	0	7
200 litre capacity	25 mins	13 mins	9 mins	7 mins
300 litre capacity	38 mins	19 mins	13 mins	10 mins
Flue size (concentric) Int/External	80/125	80/125	130/200	130/200
Flue Size (conventional)	80	80	130	130
Max flue run – concentric *	14	12	14	14
Max flue run – conventional **	50	20	50	40
Max flue static pressure	140 Pa	140 Pa	140 Pa	140 Pa
Inlet/Outlet connections	1½" BSP	1½" BSP	1½" BSP	1½" BSP
Return connection	1" BSP	1" BSP	1" BSP	1" BSP
Nominal operating water pressure	3.5 bar	3.5 bar	3.5 bar	3.5 bar
Maximum water pressure	6.0 bar	6.0 bar	6.0 bar	6.0 bar
Minimum water pressure	1.0 bar	1.0 bar	1.0 bar	1.0 bar
Gas connection (gas cock supplied)	3/4"	3/4"	3/4"	3/4"
Electrical supply		All models: 230/50)V/Hz	
Power consumption	170 W	340 W	510 W	680 W
Weight – empty (200 litre)	155 kg	170 kg	185 kg	200 kg
Weight – empty (300 litre)	165 kg	180 kg	195 kg	210 kg
Weight – full (200 litre)	355 kg	370 kg	385 kg	400 kg
Weight – full (300 litre)	465 kg	480 kg	495 kg	513 kg
Shipping weight (200 litre)	178 kg	193 kg	208 kg	213 kg
Shipping weight (300 litre)	188 kg	203 kg	218 kg	233 kg
Shipping depth	1040 mm	1040 mm	1040 mm	1040 mm
Shipping width	880 mm	880 mm	880 mm	880 mm
Shipping width Shipping height (200 litre)	1653 mm	1653 mm	1653 mm	1653 mm
				2077 mm
Shipping height (300 litre)	2077 mm	2077 mm	2077 mm	20 <i>11</i> IIIII

 $^{^*}$ Reduce flue length by 1.2m for 90° bend, 0.7m for 45° bend and 1.5m for condensate trap ** Reduce flue length by 4m for 90° bend, 2m for 45° bend and 4m for condensate trap

The MAXXflo range features stainless steel tanks with external heat exchanger(s) and fully automatic electronic control with BEMS interface as standard. The heaters must be installed with a minimum water pressure of 1 bar. The heaters are factory fitted with temperature and pressure relief valve(s). A gas cock, water draw-off cock and comprehensive instruction manual are also included. The water heaters can be fitted with concentric flue for room sealed applications; horizontal or vertical flue kits must be ordered separately – see pages 20 and 25.

Conventional flue, suitable for condensing applications can be used if the plantroom is ventilated.

Technical parameters

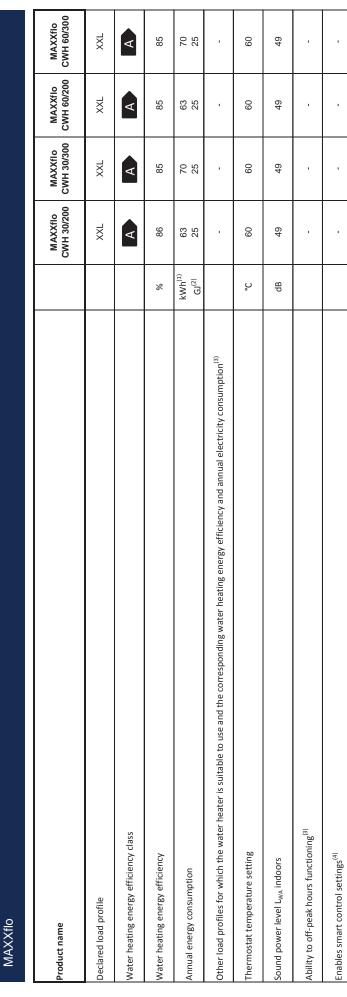
MAXXflo

Product name			MAXXflo CWH 30/200	MAXXflo CWH 30/300	MAXXflo CWH 60/200	MAXXflo CWH 60/300	MAXXflo CWH 90/200	MAXXflo CWH 90/300	MAXXflo CWH 120/200	MAXXflo CWH 120/300
Daily electricity consumption	Q elec	kWh	0.289	0.318	0.291	0.320	0.292	0.321	0.563	0.682
Declared load profile			TXX	XXL	XXL	XXL	XXL	XXL	XXL	XXXL
Sound power level, indoors	L wa	dB	67	49	49	49	49	49	49	49
Daily fuel consumption	Q fuel	kWh	27.945	28.201	28.222	28.189	29.529	29.660	30.979	56.402
Emissions of nitrogen oxides	NOx	mg/kWh	77	44	44	44	44	44	44	44
Weekly fuel consumption with smart controls	Q fuel, week, smart	kWh	-			,		ı		
Weekly electricity consumption with smart controls	Q elec, week, smart	kWh	-	-	1			ı		
Weekly fuel consumption without smart controls	Q fuel, week	kWh	-	-	1			ı		
Weekly electricity consumtion without smart controls	Q elec, week	kWh	-	-	1			ı		
Storage volume	^	-	-	-	1	1		ı		
Mixed water at 40 °C	V40	1	448	718	8	8	8	8	8	989
Harmonised standards applied					EN:	EN: 13203-2				
Specific precautions that shall be taken when the water heater is assembled, installed or maintained:	Befor	e any assei	mbly, installatior	or maintenance	the installation	and operation π	nanual has to be	e read attentively	Before any assembly, installation or maintenance the installation and operation manual has to be read attentively and to be followed	ved





Product Fiche





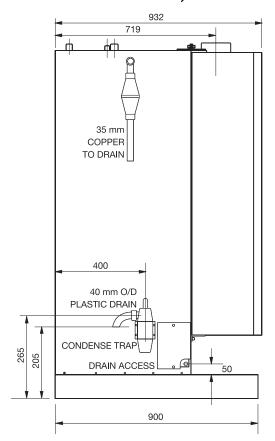


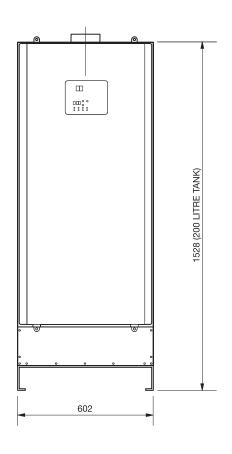
(4) If smart control settings value is "1", the water heating energy efficiency and annual electricity and fuel consumption only relate to enabled smart control settings.

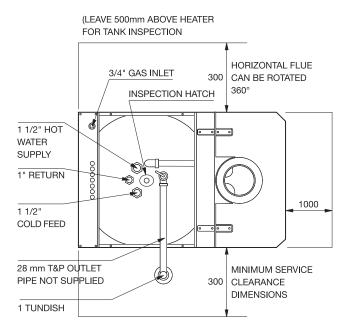
(2) Fuel (3) If applicable.

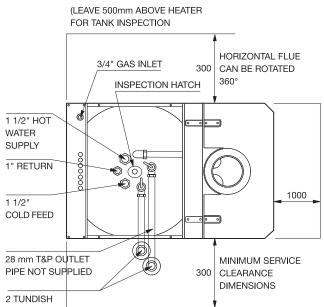
(1) Electricity

Maxxflo CWH30/200, CWH60/200, CWH90/200 & CWH120/200





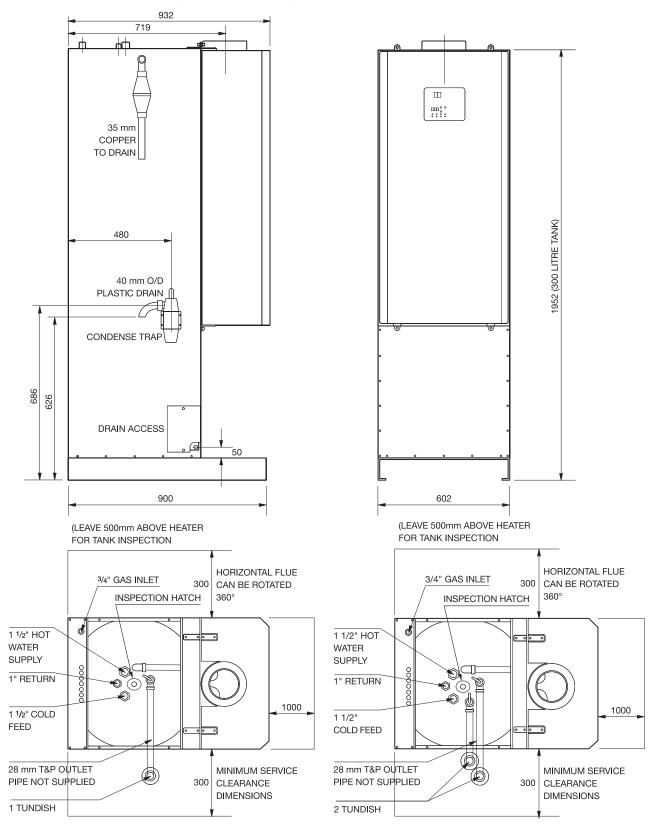




PLAN VIEW MODELS CWH30/200 & 60/200

PLAN VIEW MODEL CWH90/200 & 120/200

Maxxflo CWH30/300, CWH60/300, CWH90/300 & CWH120/300



PLAN VIEW MODEL CWH30/300 & 60/300

PLAN VIEW MODEL CWH90/300 & 120/300

INSTALLATION

DESCRIPTION

The MAXXflo series is a direct fired condensing storage water heater which has a stainless steel tank that is heated by up to four burner modules placed outside the tank. A burner module consists of a stainless steel heat exchanger in which the burner is placed.

The water heater works according to the loading principle: The water in the bottom of the tanks is led directly through the heat exchanger, heated up and carried back to the top of the tank. The temperature of the water at the bottom of the tank (return temperature) is representative of the input heat; the burner modulates on the basis of this return temperature. The temperature at which the water is supplied to the tank from the heat exchanger (supply temperature) is kept at the set water heater temperature using pump modulation.

An important advantage of bringing the heat transfer from outside the tank is that the output is not influenced by the temperatures that prevail in the tank. As long as draw off occurs, the water from the bottom of the tank to the heat exchanger is almost the same as the supply cold water temperature. This means the maximum output is maintained during the heating up period. On the final heating period, when the tank is almost completely heated up, the return temperature will increase and the burner modulates. Because the water is pumped round from the lowest point in the tank, the whole tank is heated up and there are no cool zones.

The water heater is equipped with a maximum of four burner modules dependent on the model. Each burner module produces a maximum of 30.5 kW output for a set water heater temperature of 60°C.

Important Note:

Minimum water pressure = 1 bar

THE LAW REQUIRES THAT THE INSTALLATION IS CARRIED **OUT BY A COMPETENT QUALIFIED PERSON**

Installations must be carried out in accordance with Gas Safety (Installation and Use) Regulations, Building Regulations, The Water Supply (Water Fittings) Regulations and any requirements of the local Gas Authority, Local Authority, Water and Fire Authorities and the current British Standards and Codes of Practice listed in Section 1.

LOCATION

The location selected for installation of the heater must allow the provision of a satisfactory flue, adequate air supply, drain facilities and must be well illuminated.

A purpose built water heater room or compartment is strongly recommended.

A manual valve for isolation of the water heater room should be installed in the gas supply. It should be clearly identified and readily accessible for use at all times.

If a purpose built water heater room is not available, measures should be taken to protect the heater from damage and prevent any extraneous matter from being stored on or around the heater. See BS6644 for details.

The heater must not be installed in any location which contains a bed, bath or shower. There must be easy access to the water heater room and heater at all times.

The water heater must be located in an area where leakage from the tank, water connections or the combination temperature and safety valve will not result in damage to the area adjacent to the water heater. When such locations cannot be avoided, a suitable drain tray must be installed under the water heater. The drain tray must be no deeper than 38mm and must be 100mm wider and longer than the heater. The drain tray must be piped to an adequate drain using 20mm (0.75in) diameter pipe, angled for proper drainage.

Access must be provided to the front of the water heater and adequate clearance for its servicing and operation.

The floor on which the heater is installed must be flat, level and of sufficient strength to withstand the weight of the heater when filled with water, and should satisfy the requirements of the Local Authority & Building Regulations.

Any combustible material adjacent to the heater must be so placed and shielded as to ensure that its temperature does not exceed 66°C (150°F).

Place the water heater on a flat floor in a frost-proof area. See pages 5, 6 and 7 for recommended service clearances.

WATER QUALITY AND TREATMENT

When installing Andrews Water Heaters we would recommend the inclusion of water treatment and that a water treatment specialist is consulted to ensure the selection of the most appropriate system for each particular installation.

In hard water areas in particular, scale formation can occur in all hot water systems and various factors can influence this such as water temperature, amount of water used and the quality of the local water supply. B.S. 7953 states that provision should be made for water treatment where the local water hardness exceeds 200 parts per million (14 degree Clark).

For further information please refer to our Technical Data Sheet - T/D027 Water Quality and Treatment Data Sheet (available from www.andrewswaterheaters.co.uk).

WATER CONNECTIONS

An unvented system must be fitted by an approved installer.

The pressure reducing valve C1 will regulate the mains water pressure at 3.5 bar (provided there is sufficient mains water pressure available). The maximum test pressure should be 6 bar. The expansion vessel C3 supplied is suitable for the stored volume of the heater and a

C3 Expansion Vessel

Cold water inlet

Check valve

Tundish

Expension valve

comparative pipe work system.

The temperature and pressure relief valve(s) are factory fitted. FOR SYSTEMS WITH LARGER PIPE VOLUMES OR ADDITIONAL STORAGE, EXPANSION VESSELS WITH MORE CAPACITY ARE AVAILABLE.

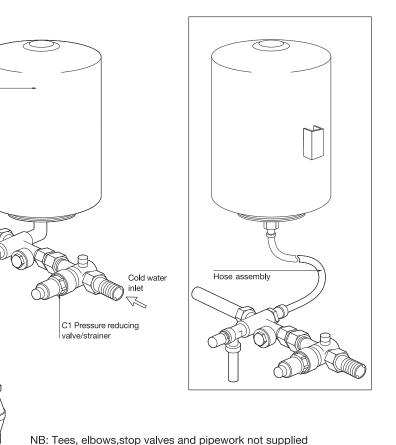
We do not recommend the use of galvanised pipework due to issues such as galvanic attack (British Standard BS6644). The MAXXflo has a number of copper and brass components.

The cold water connection and the hot water connection can be found on the top of the appliance, see Fig 1A and 1B. An extra connection is available for the benefit of a circulation line. Please note that a stop valve should be fitted in the circulation line.

The MAXXflo range of storage water heaters are designed to work from a mains fed unvented system. An unvented kit to regulate the cold feed is supplied with each heater and should be installed as Fig. 1, 1a and 1b plus drawings on pages 5, 6 and 7.

The temperature and pressure relief valves are supplied factory fitted for external connection to a tundish (supplied) and suitable drain. The MAXXflo can also operate on vented systems providing the minimum water pressure is one bar.

Fig 1



CONDENSE DRAIN

Condensation is formed in the heater and this must be continuously discharged into a drain. A trap is supplied which should be connected into a drain via a tundish or air break. The condense flow must not be allowed to block otherwise the heater will fail to work correctly. NOTE: AN AIR BREAK IS REQUIRED DOWNSTREAM OF THE TRAP TO PROTECT THE WATER HEATER FROM BLOCKAGES AND SUBSEQUENT DAMAGE. Each 30kW module could produce up to 3 litres of condense per hour while at full load.

SECONDARY RETURN CIRCULATION PUMP

An additional connection for a secondary circulation is available in the top of the heater that is located between the hot flow and cold feed ports. We would recommend that a non-return valve is fitted in the return line.

If a secondary return circuit is fitted with a secondary pump, please ensure that the flow-rate or heat loss does not exceed the heater maximum flow-rate or minimum load. An excessive flow in the secondary circuit could result in a temperature mixing effect in the heater storage vessel resulting in a stored water temperature less than the set temperature (see table below).

Model Type	CWH30	CWH60	CWH90	CWH120
Maximum	0.9	1.8	2.7	3.6
flow rate m ³ /h	0.0			0.0
Minimum load	c	12	10	24
kW	b	12	18	24

Circulation line

Fig 2

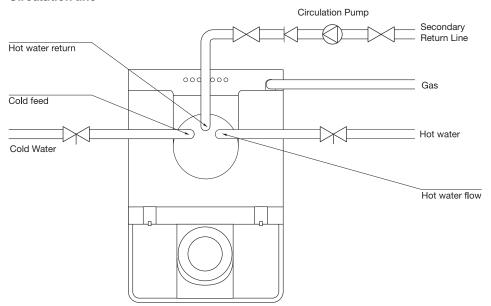


Fig 3A – Typical installation

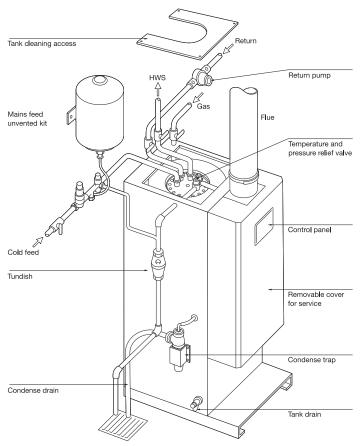
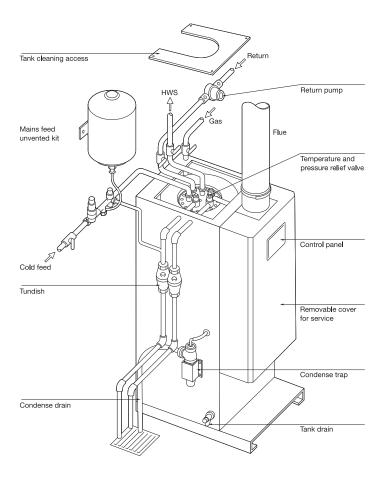


Fig 3B – Typical installation



GAS SUPPLY - NATURAL GAS

The installation of the gas supply must conform, depending on its size, to the requirements of British Standards and Codes of Practice listed in Section 1 of this manual.

A gas meter will be connected to the service pipe by British Gas plc or its authorised contractor.

The meter and service pipe should be checked by British Gas or its authorised contractor to ensure that they are adequate to deal with the gas supply to the water heater(s) in addition to any existing or additional requirements.

Fit the service gas cock (supplied) to the gas connection on top of the water heater using a suitable jointing compound and connect to the gas supply.

Where the water heater(s) is(are) installed in a water heater house or purpose built compartments, a manually operated valve for the water heater house must be fitted in accordance with the Gas Safety (Installation and Use) Regulations. The valve must be easily identified and readily accessible.

After installation, the system should be pressure tested for soundness and purged in accordance with BS6891 or IM/2 and IM/5 as appropriate.

Please note that the minimum dynamic gas pressure for Natural Gas must not fall below 18 mbar.

GAS SUPPLY – PROPANE

Contact your provider or supplier who will provide the appropriate type and size of LPG supply vessel and ensure its safe location and installation.

The installation of the gas supply must confirm to LGPA Code of Practice, 22 LPG Piping Systems: Design and Installation plus the requirements of British Standards and Codes of Practice listed in Section 1 of this manual.

Andrews Water Heaters are unregulated and a second stage regulator must be installed to give an inlet pressure to the appliance as follows: (see fig 2)

PROPANE	37 mbar (14.86 in wg)

When using propane cylinders, connect a minimum of 47kg cylinders as listed below, together with a manifold before connecting to the union.

Use a minimum pipe size of ¾" bore.

Two 47kg Cylinders	LCWH30 and LCWH60
Three 47kg Cylinders	LCWH90
Four 47kg Cylinders	LCWH120

WARNING!

PROPANE CYLINDERS MUST BE USED AND STORED IN ACCORDANCE WITH 'THE HIGHLY FLAMMABLE LIQUIDS AND LIQUIFIED PETROLEUM GASES REGULATIONS AND SHOULD COMPLY WITH LPGA CODE OF PRACTICE 7: 'STORAGE OF FULL AND EMPTY LPG CYLINDERS AND CARTRIDGES'.

Also please note that for Propane the minimum dynamic gas pressure to the unit must not fall below 37 mbar.

Fig 4: Typical Bulk Storage Vessel Installation

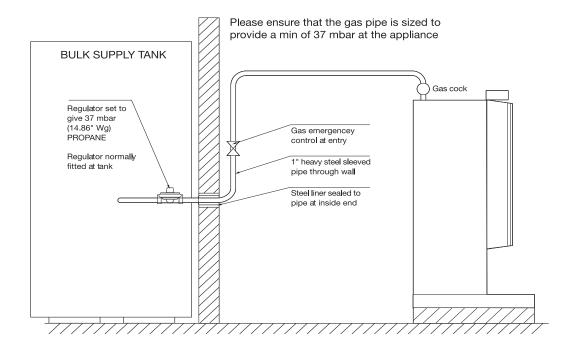
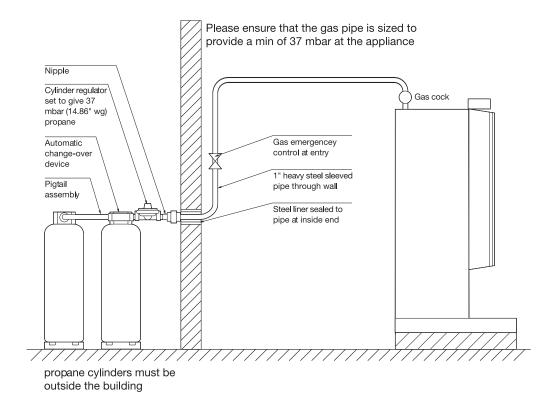


Fig 5: Typical Cylinder Installation



Important

These drawings show a schematic representation only and should not be used for installation purposes. Contact your gas supplier for authorised installation drawings.

ELECTRICAL SUPPLY

External wiring to the water heater(s) must be installed in accordance with current I.E.E. Regulations for the wiring of buildings and to any Local Regulations that may apply.

The MAXXflo range is designed to operate from a permanent 230v/50Hz single phases sup The fuse rating is 5 amps.

Maximum Electrical Loading

Model Type	Watts	Amps
30 kW	170	0.74
60 kW	340	1.48
90 kW	510	2.22
120 kW	680	2.96

The method of connection to the mains electricity supply should facilitate complete electrical isolation of the appliance, preferably by use of a fused double pole switch or fused spur box serving only the heater. The disconnection of the supply shall have a contact separation of 3mm on all poles.

The point of connection to the mains electricity supply should be readily accessible and adjacent to the appliance.

ELECTRICAL CONNECTION

A terminal block can be found above the control panel (Fig 4, below). This becomes accessible by first removing the front cover.

The following connections can be made on the terminal block (see Fig. 5 – Wiring diagram, on next page)

Terminal Function
Alarm volt-free contacts (24 volt 1
amp max.)
Enable or disable contacts volt-free
(link fitted to enable)*
Secondary set point temp. enable (40
-75°C)*
Secondary return temp. sensor for
pasteurisation function
Secondary pump control enable*
Secondary pump power supply
(0.7 amp max)

^{*}To activate, place a contact across the terminals

Fig 6 - Terminal block connections

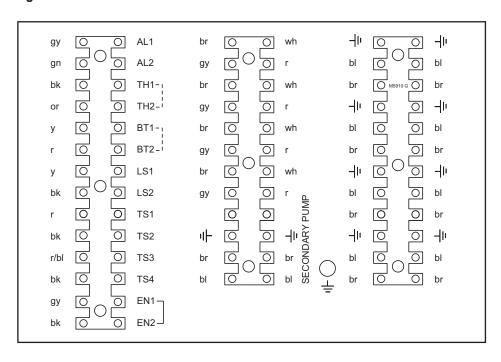
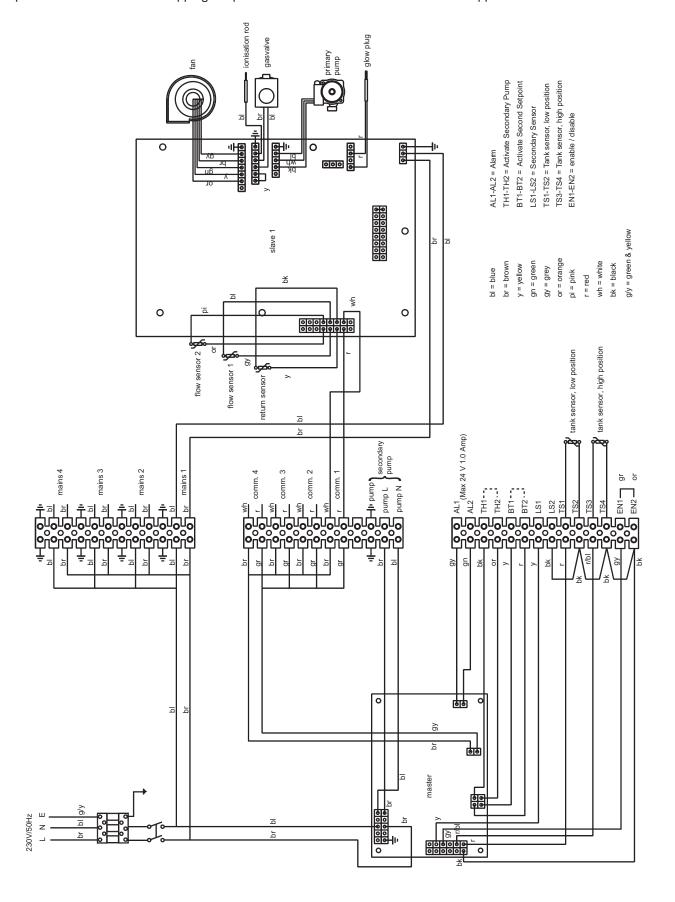


Fig. 7 – Wiring Diagram

Make sure that the phase (L) and the neutral (N) are connected to the correct terminals on the connector. The appliance is phase sensitive therefore swapping the phase and neutral will lead to a fault in the appliance.



TEMPORARY WATER HEATER TEMPERATURE CHANGE

It is possible to change the water heater temperature remotely via a timer programme. First of all, the new desired water heater temperature is set at a value higher or lower than the water heater temperature during normal operation. This makes it possible, for example, to carry out Legionella flushing. (See page 32).

The water heater temperature changes when the contacts connected to terminals BT1 – BT2 are closed. The water heater temperature goes back to normal operation when these contacts are opened again.

If the temperature change is used for Legionella flushing, it is possible to return the water heater temperature to normal operation before the timer programme finishes. This happens on the basis of a temperature measurement, for example at the end of a circulation line (secondary return). For this purpose, a 10K NTC temperature sensor (part number E674) must be connected to the terminals LS1 – LS2. The water heater temperature now goes back to normal operation if the temperature is higher at the measuring point than the secondary pre-set water heater temperature minus 5°C for 20 minutes.

If, for example, the secondary pre-set water heater temperature is set at 70°C, the water heater temperature returns back to normal operation as soon as the temperature at the secondary measuring point has been above 65°C for more than 20 minutes.

CIRCULATION PUMP AND STORAGE TANKS

A circulation pump (maximum 0.7 A) can be connected at the terminal pump L- pump N. The circulation pump can then be controlled by a thermostat connected to terminals TH1-TH2. Connecting the contacts of the thermostat then activates the circulation pump.

The application can be used when the water heater is combined with a separate storage tank.

As soon as the temperature in the tank gets too low, the thermostat will activate the pump so the tank is heated up again. Matching MAXXflo storage tanks are available in 200 and 300 litre sizes, models HWST200 and HWST300. These tanks are fitted with a thermostat for use as above. See below for schematic system design and pages 16 & 18 for tank dimensions and wiring diagram.

FIG 8 - SCHEMATIC SYSTEM DESIGN

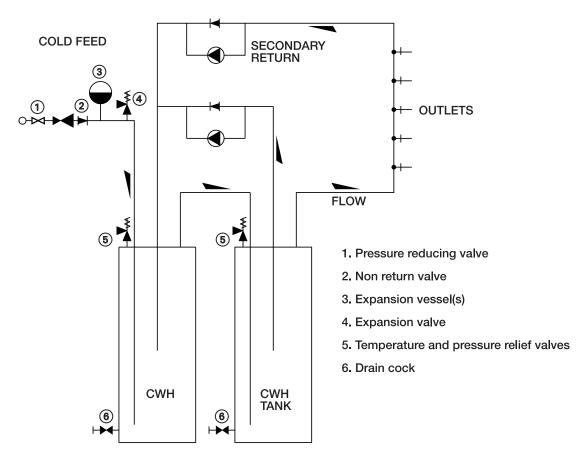


Fig 9 – HWST Tank Dimensions

HWST 200 HWST 300 STORAGE TANKS

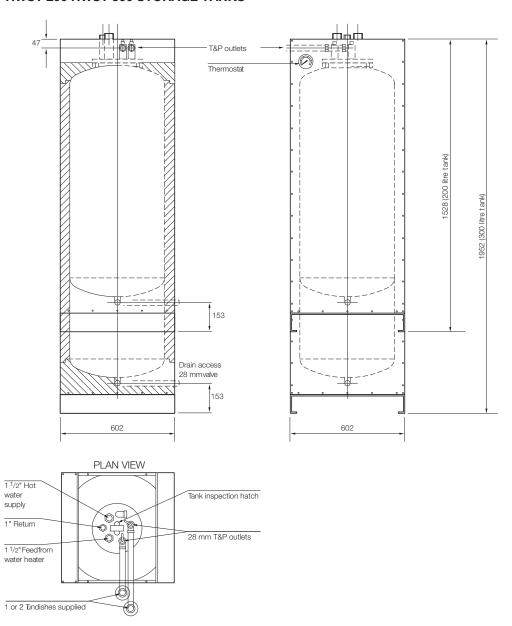
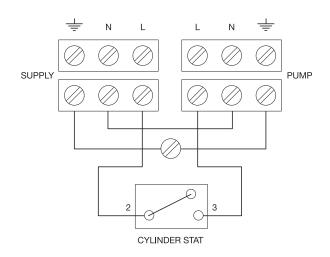


Fig 10 – Wiring Diagram



FLUE SYSTEMS

The versatile flueing options will provide a solution to most flushing requirements. The heater, when fitted with a concentric flue system, provides a room sealed application. The concentric flue, supplied by Andrews, is available for either horizontal or vertical installation and the table below shows the basic kit supplied plus optional extras. Alternatively, the heater can be fitted with a conventional flue system, which can be obtained from a specialist flue stockist. A flue system suitable for a condensing pressurised system must be specified.

The table and the concentric flue component below show the maximum allowable length of flue for both systems.

The following pages show standard kits and additional items for concentric flue supplied by Andrews. Horizontal and vertical flue kits must be ordered separately. Flue kits are not included in the heater price.

GENERAL

Flue terminals must be installed in accordance with the Clean Air Act to ensure the products of combustion are properly dispersed. The drawing shows some minimum clearances for the flue terminal; in addition, the flue terminal should be positioned where it will not cause a nuisance from noise or from the combustion products

accumulating. Please contact Andrews technical department if advice is needed for a particular installation. See drawings on page 26.

We recommend that a condensate trap be fitted when the secondary flue length is over 1.5m.

If installed in a roof valley, the terminal should be at least 1m above the highest part of the roof structure and 2.5m from any adjacent structure. The terminal must be fitted with a guard if less than 2m above ground level or in a position where it may cause injury to persons resulting from touching a hot surface. Guards can be ordered with flue components. See table on pages 20 and 23.

WARNING!

The flue system must be properly installed. Ensure the inner flue is securely sealed at all the joints otherwise incomplete combustion may result. Do not exceed maximum flue lengths including elbows.

Model		CWH30	CWH60	CWH90	CWH120
Flue size (concentric)	mm	80/125	80/125	130/200	130/200
Max. flue run – concentric (a)	m	14	12	14	14
Max. flue run – conventional (b)	m	50	20	50	40
Max. flue static pressure	Pa	140	140	140	140
Max. flue gas volume	m³/h	41	82	123	164
Max. flue gas temperature	°C	52	52	52	52

- (a) For a concentric flue/room sealed, reduce flue length by 1.2m for 90° bend, 0.7m for 45° bend and 1.5m for condense trap.
- (b) For a conventional flue, reduce flue length by 4m for 90° bend, 2m for 45° bend and 4 m for condense trap.

The different ventilation requirements for room sealed or conventional flue systems are given on pages 28 - 30.

CWH30 & CWH60 FLUE SYSTEMS

The CWH30 & CWH60 uses a concentric flue system, 125mm outside diameter with an inner flue of 80mm diameter.

Flue components fit together with silicon sealing rings and the flues are retained with sealing clamps. Each heater can be ordered with either a horizontal or vertical flue kit. Flue assembly instructions are also included.

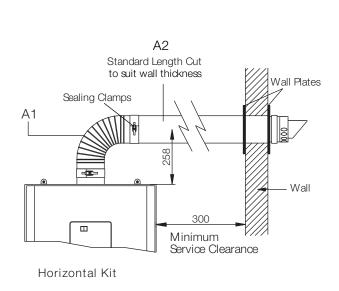
B260 – Horizontal flue kits include the following:

A1 – 90° bend with sealing clamp (Part No. E071)

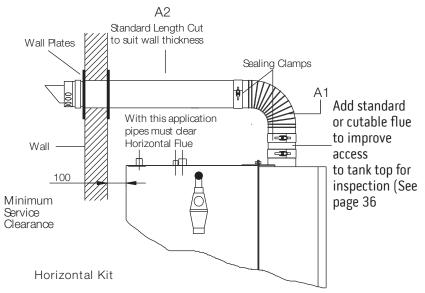
A2 – Wall outlet terminal with sealing clamp complete with inner and outer wall plates fixing screws and plugs. (Part No. E073)

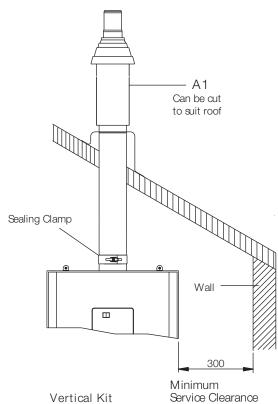
B261 – Vertical flue kits include the following:

A1 – Roof outlet terminal with sealing clamp. (Part No. E067) Roof flashing plates and additional Flue components are available.



Alternative Flue Systems

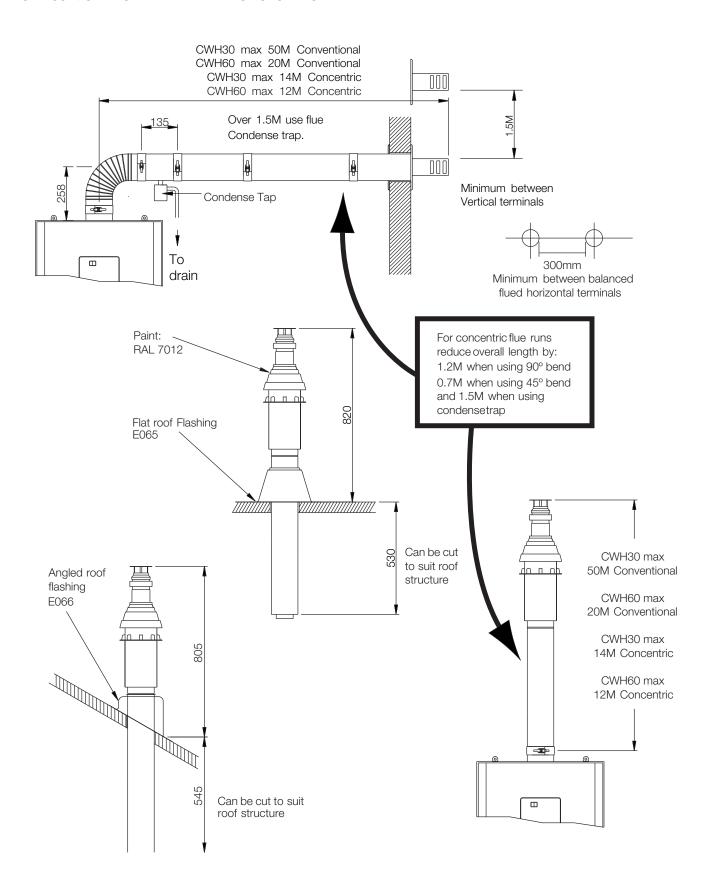




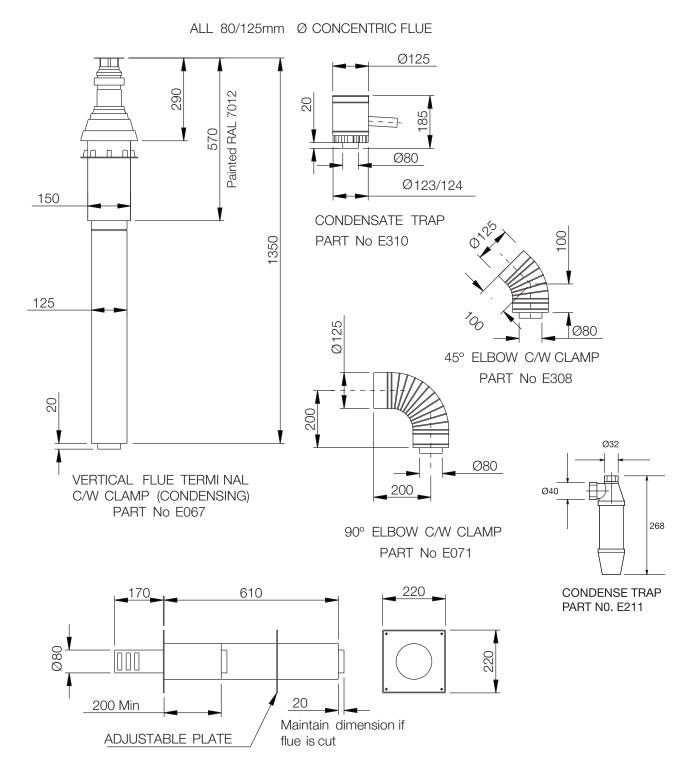
Optional flue components available

Part No	Description
E071	90° eľbow c/w clamp
E308	45° elbow c/w clamp
E064	1m length of flue c/w clamp
E070	1m length cutable flue c/w
clamp	
E069	0.5m flue c/w clamp
E065	Flat roof plate (125mm)
E066	Angled roof plate (125mm)
E068	Wall clamp (125mm)
E105	Guard for horizontal flue
terminal	
E310	Flue condense trap
B260	Horizontal flue terminal
B261	Vertical flue terminal
E211	Condensate trap bottle
E075	Flue clamp 125mm
E261	Condense trap pipe kit

CWH30 & CWH60 ALTERNATIVE FLUE SYSTEMS



CWH30 & CWH60 STANDARD FLUE SYSTEM DIMENSIONS



HORIZONTAL TERMINAL C/W WALL PLATES PART No E073

CWH90 & CWH120 FLUE SYSTEMS

The CWH90 & CWH120 uses a concentric flue system, **200mm outside diameter with an inner flue of 130mm diameter.**

Flue components fit together with silicon sealing rings and the flues are retained with sealing clamps. Each heater can be ordered with either a horizontal or vertical flue kit. Flue assembly instructions are also included.

B262 – Horizontal flue kits include the following:

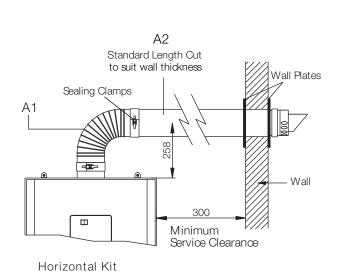
A1 – 90° bend with sealing clamp (Part No. E215)

A2 – Wall outlet terminal with sealing clamp complete with inner and outer wall plates fixing screws and plugs. (Part No. E240)

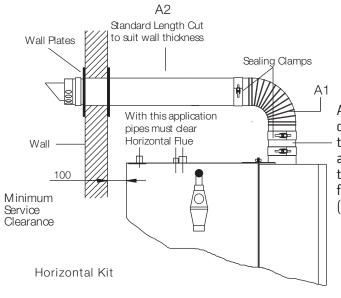
B263 – Vertical flue kits include the following:

A1 – Roof outlet terminal with sealing clamp. (Part No. E670)

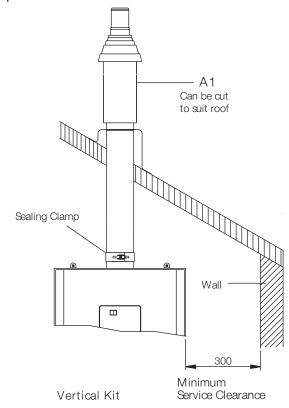
Roof flashing plates and additional Flue components are available.



Alternative Flue Systems



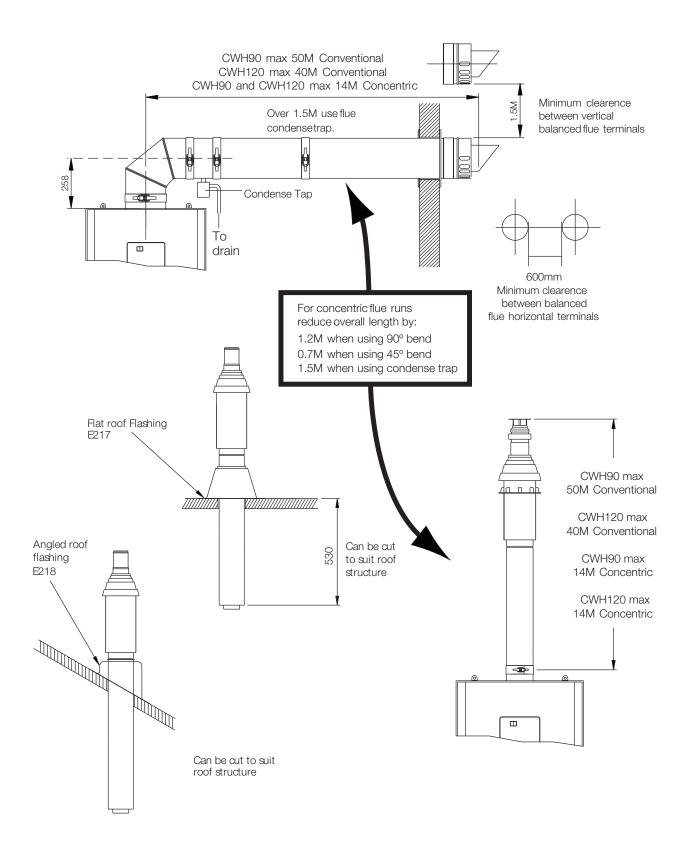
Add standard or cutable flue to improve access to tank top for inspection (See page 36



Optional flue components available

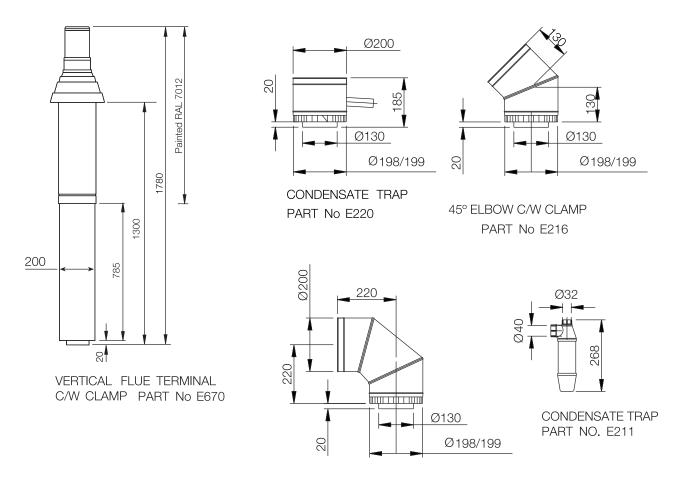
Part No E215 90° elbow c/w clamp E216AWH 45° elbow c/w clamp E212 Im length of flue c/w clamp E213 Im length cutable flue c/w clamp E214 0.5m flue c/w clamp E217 Flat roof plate (200mm) E218 Angled roof plate (200mm) E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminal E211 Condensate trap bottle E385 Flue clamp 200mm E261 Condense trap pipe kit		
E216AWH 45° elbow c/w clamp E212 Im length of flue c/w clamp E213 Im length cutable flue c/w clamp E214 0.5m flue c/w clamp E217 Flat roof plate (200mm) E218 Angled roof plate (200mm) E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminal E211 Condensate trap bottle E385 Flue clamp 200mm	Part No	Description
E212 Im length of flue c/w clamp E213 Im length cutable flue c/w clamp E214 0.5m flue c/w clamp E217 Flat roof plate (200mm) E218 Angled roof plate (200mm) E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminal E211 Condensate trap bottle E385 Flue clamp 200mm		
E213 Im length cutable flue c/w clamp E214 0.5m flue c/w clamp E217 Flat roof plate (200mm) E218 Angled roof plate (200mm) E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminall E211 Condensate trap bottle E385 Flue clamp 200mm	E216AWH	
clamp E214		
E214 0.5m flue c/w clamp E217 Flat roof plate (200mm) E218 Angled roof plate (200mm) E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminall E211 Condensate trap bottle E385 Flue clamp 200mm	E213	1m length cutable flue c/w
E217 Flat roof plate (200mm) E218 Angled roof plate (200mm) E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminal E211 Condensate trap bottle E385 Flue clamp 200mm	clamp	
E218 Angled roof plate (200mm) E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminall E211 Condensate trap bottle E385 Flue clamp 200mm		
E219 Wall clamp (200mm) E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminall E211 Condensate trap bottle E385 Flue clamp 200mm	E217	Flat roof plate (200mm)
E630 Guard for horizontal flue terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminal E211 Condensate trap bottle E385 Flue clamp 200mm	E218	
terminal E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminall E211 Condensate trap bottle E385 Flue clamp 200mm	E219	
E220 Flue condense trap B263 Vertical flue terminal B262 Horizontal flue terminall E211 Condensate trap bottle E385 Flue clamp 200mm	E630	Guard for horizontal flue
B263 Vertical flue terminal B262 Horizontal flue terminal E211 Condensate trap bottle E385 Flue clamp 200mm	terminal	
B262 Horizontal flue terminall E211 Condensate trap bottle E385 Flue clamp 200mm	E220	
E211 Condensate trap bottle E385 Flue clamp 200mm	B263	Vertical flue terminal
E385 Flue clamp 200mm	B262	Horizontal flue terminall
	E211	Condensate trap bottle
E261 Condense trap pipe kit	E385	Flue clamp 200mm
	E261	Condense trap pipe kit

CWH90 & CWH120 ALTERNATIVE FLUE SYSTEMS

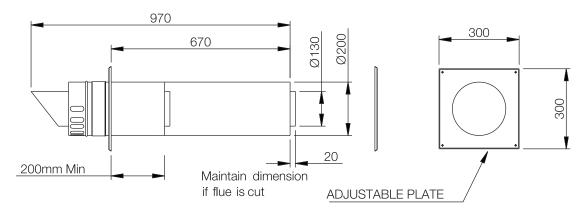


CWH90 & CWH120 STANDARD FLUE SYSTEM DIMENSIONS

ALL 130/200MM Ø CONCENTRIC FLUE



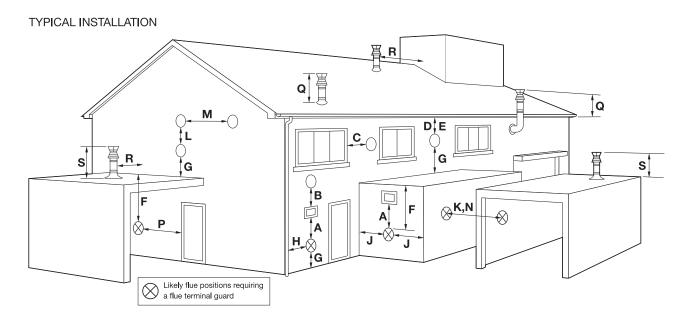
90° ELBOW C/W CLAMP PART No E215



HORIZONTAL TERMINAL C/W WALL PLATES PART No E240

FLUE SYSTEMS

Fig 11



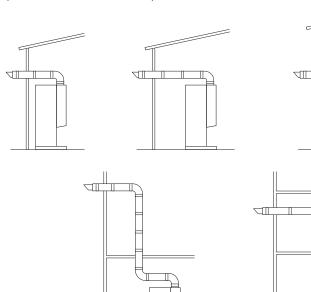
Terr	ninal Positions with Minimum Distance		mm
A	Directly below an opening, air brick, opening window etc.		300
В	Above an opening, air brick, opening window etc		300
С	Horizontal to an opening, air brick, opening window etc.		300
D	Below a gutter or sanitary pipework		75
E	Below the eaves		200
F	Below a balcony or carport roof		200
G	Above ground, roof or balcony level		300
Н	From vertical drain/soil pipework		150
J	From an internal or external corner		300
K	From a surface or boundary facing the terminal		600
L	Vertically from a terminal on the same wall		1500
M	Horizontally from a terminal on the same wall	(30 & 60kW)	300
		(90 & 120kW)	600
N	From a terminal facing the terminal		1200
P	From an opening in a carport (e.g. door, windows) into the	building	1200
Q	Above roof		500
R	From a vertical structure on a roof		500
S	Above flat roof		1000

FLUE SYSTEMS

Fig 12

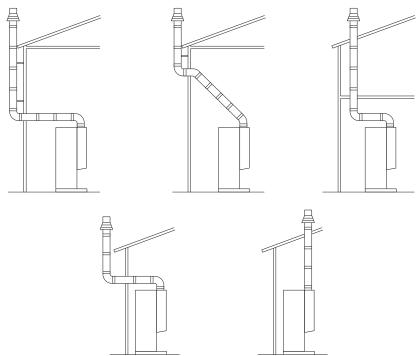
Horizontal termination

(Room sealed or conventional flue)





(Room sealed or conventional flue)



AIR SUPPLY AND VENTILATION CONCENTRIC FLUE SYSTEMS

The following notes are intended to give guidance: Where the heater is to be installed in a room, NO VENTS ARE REQUIRED.

Where the heater is to be installed in a COMPARTMENT, permanent air vents are required in the COMPARTMENT at high and low level. These air vents must either communicate with a room or internal space or be direct to outside air.

The minimum effective areas of the permanent air vents required in the compartment are as follows:

Air vents should have negligible resistance and must not be sited in any apposition where they are likely to be easily blocked or flooded or in any position adjacent to an extraction system which is carrying flammable vapour.

Consideration must be given to the position of the high level ventilation opening. A high level vent must not be sited within 300mm (1ft), measured vertically, of the flue terminal.

Grilles and louvres should be so designed that high velocity air streams do not occur within the space housing the heater(s).

Air Vents Areas

Position of Air Vents	Air from Room or Internal Space	Air Direct from Outside
High Level	10cm² per kW Net input	5cm² per kW Net input
Low Level	10cm² per kW Net input	5cm² per kW Net input
In a Room or Internal Space	No Requirement for Ventilation	

Note: Both air vents must communicate with the same room or internal space or both must be on the same wall to outside air.

AIR SUPPLY AND VENTILATION CONCENTRIC FLUE **SYSTEMS**

IMPORTANT

- 1. The effective area requirements specified in the table are related to the maximum heat input of the heater(s) and are equivalent to those specified in BS6644.
- 2. The free area of the grilles should not be less than the size of the recommended ventilation opening.
- 3. The supply of air to a space housing the heater(s) by mechanical means should be:
 - (a) Mechanical inlet with natural extraction.
 - (b) Mechanical inlet with mechanical extraction.

IMPORTANT: NATURAL INLET WITH MECHANICAL **EXTRACTION MUST NOT BE USED**

Where a mechanical inlet and mechanical extraction system is used, the design extraction rate must not exceed one third of the design inlet rate.

All mechanical ventilation systems must be fitted with automatic gas shut off safety systems which cut off the supply of gas to the heater(s) in the event of failure of either the inlet or extract fans.

The requirements for air supply by mechanical ventilation are given in BS6644 and in IGE/UP/10 Pt 1.

The permanent air vents shall be sited away from the extract fans. It may be necessary to increase the ventilation area to compensate for the extractor fan.

AIR SUPPLY AND VENTILATION CONVENTIONAL **FLUE SYSTEMS**

For all installations, please refer to the table below for calculating requirements. Detailed recommendations for the air supply are given in BS5440, Part 2, and BS6644 and in IGE/UP/10, Pt 1.

The following notes are provided for general guidance only.

Ventilation shall prevent the heater environment from exceeding 32°C (90°).

The purpose provided space in which the heater(s) are installed must have permanent air vents communicating directly with the outside air, at high and low level. Where communication with the outside air is possible only by means of high level air vents, ducting down to floor level for the lower vents must be used.

For an exposed building, air vents must be fitted on at least two sides, preferably on all four sides.

Air vents should have negligible resistance and must not be sited in any position where they are likely to be easily blocked or flooded, or in any position adjacent to an extraction system which is carrying flammable vapour.

Grilles or louvres should be so designed that high velocity air streams do not occur within the space housing the heater(s).

The grilles should have a total minimum free area for the water heater(s), in addition to any other requirements, as follows:

Where the heater is to be installed in a room, the following permanent ventilation is required: 5cm² per kW in excess of 7kW for installations up to 54kW

For installations exceeding 60kW, the following permanent ventilation is required:

Low Level (inlet)	540cm ² plus 5cm ² per kilowatt in	
	excess of 54kW total net input	
High Level (outlet)	270cm ² plus 2.5cm ² per kilowatt in	
	excess of 54kW total net input	

Where the heater is to be installed in a compartment, permanent air vents are required in the compartment at high and low level. These air vents must either communicate with a room or internal space or be direct to outside air.

AIR SUPPLY AND VENTILATION CONVENTIONAL FLUE SYSTEMS

The minimum effective areas of the permanent air vents require in the compartment are as follows:

Air Vents Areas

Position of Air Vents	Air from Room or Internal Space	Air Direct from Outside
High Level	10cm² per kW Net input	5cm ² per kW Net input
Low Level	20cm ² per kW Net input	10cm² per kW Net input

Note: Both air vents must communicate with the same room or internal space or must both be on the same wall to outside air.

IMPORTANT!

- 1. The effective area requirements specified in the table are related to the maximum heat input of the heater(s) and are equivalent to those specified in BS6644 and IGE/UP/10, Pt 1.
- 2. The free area of the grilles should not be less than the size of the recommended ventilation opening.
- 3. The supply of air to a space housing the heater(s) by mechanical means should be:
 - (a) Mechanical inlet with natural extraction
 - (b) Mechanical inlet with mechanical extraction

NOTE! Natural inlet with mechanical extraction must not be used.

Where a mechanical inlet and mechanical extraction system is used, the design extraction rate must not exceed one third of the design inlet rate.

All mechanical ventilation systems must be fitted with automatic gas shut off safety systems which cut off the supply of gas to the heater(s) in the event of failure of either the inlet or extract fans.

The requirements for air supply by mechanical ventilation are given in BS6644 and IGE/UP/10 Pt 1.

The permanent air vents shall be sited away from any extract fans. Where an extract fan is fitted, check for spillage at the draught diverter as detailed in BS5440.

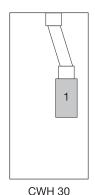
It may be necessary to increase the ventilation are to compensate for the extract fan.

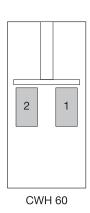
The vapours emitted by halogen based compounds can, if drawn into the combustion air, cause corrosion of the gas burner, thermocouple and storage vessel. Therefore, if heaters are to be installed in locations where halogens are likely to be present, they should be isolated from such compounds and ventilated from and to outside uncontaminated atmosphere.

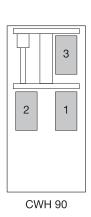
Some of the vulnerable areas are:

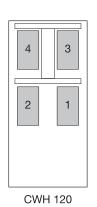
- (a) Hairdressing salons and adjoining rooms and basements
- (b) Establishments where dry cleaning solutions are used or stored
- (c) Degreasing plants using hydrocarbon solvents
- (d) Premises where refrigerant gases are used or stored

CWH HEAT EXCHANGER CONFIGURATION









The water heater is equipped with 1, 2, 3 or 4 burner modules depending on the model. Each burner module has its own automatic burner.

CONTROL PANEL

The operational status of the water heater can be seen and the desired temperature can be set on the control panel

(Fig 13, right)

A green and a red LED can be found on the control panel for each burner module. These indicate the status of the corresponding burner module.

The green LED:

- off no automatic burner detected

- flashing automatic burner detected, burner module

not in use

on burner module in use

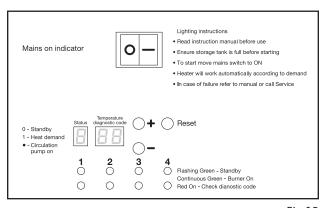


Fig 13

The red LED:	
– off	no fault
flashing	blocking fault
– on	locking fault

The display on the control panel consists of 3 segments. The following codes can appear:

- No heat demand
- 🗓 🔙 Flashing, water not enabled
- Heat demand
- Programme changed, water temperature activated
- \square Permanent, circulation pump connected to terminals pump L pump N activated
- Flashing, circulation pump stand by
- ☐ ☐ Actual water heater temperature

WATER TEMPERATURE SETTING

TEMPERATURE SETTING

The water heater temperature can be set between 40°C and 70°C using the + and – buttons on the control panel. The maximum temperature for the Legionella flushing programme is 75°C.

The lower the temperature, the lower the chance of lime deposits (less maintenance). The risk of scalding is also less (think of children, those with special needs and the elderly). To avoid the formation of Legionella bacteria, the water heater temperature must be set to at least 60°C. Thermostatic mixing valves must be fitted at point of use in some applications.

ADJUSTING TEMPORARY TEMPERATURE CHANGE

If use is made of the programme for temporary temperature change (see page 16), the new temperature is set as follows:

Press the reset button down for longer than 5 seconds:

L appears in the left segment of the display. The water heater temperature is shown in the 2 right segments; the new temperature can be entered using the + and – buttons. The new temperature is set by pressing the reset button once again; C 00 appears in the display. Pressing the reset button again switches the display back to the normal menu. If the new temperature is not set within 1 minute, the display switches back to the normal menu without recording the new value.

FILLING THE WATER HEATER

- 1. Check that the tank drain tap is closed
- 2. Check that the return valve in the 28mm pipe (close to the drain tap) is open
- 3. Open the main water tap, and then all warm water drainage points so that air present in the installation and water heater can escape
- 4. Fill the water heater by turning on the cold water supply tap. The water heater is full once water is flowing out of all the warm water drainage points

COMMISSIONING

WARNING: IMPORTANT LPG NOTICE

To commission on Propane, turn the high setting screw completely clockwise on each burner before starting the heater. Then, start up each heater and turn the high setting screw anti-clockwise until the burner ignites. Then, proceed as per the following instructions.

- 1. Before the water heater can be used, it must be checked that:
- The water heater is completely full of water
- The gas pipes have been purged
- The electricity supply to the appliance is switched on
- The phase and neutral are correctly connected to the appliance
- 2. Open the appliance's gas tap
- 3. Switch the electricity on with the power switch on the control panel.

The water heater now searches for what burner modules are present. When these are detected, the green LED for the corresponding burner module begins to flash. When all burner modules have been detected, they are started up one by one. When the burner module is operational, the green LED is lit permanently.

CO2 ADJUSTMENT

The correct proportion of gas and air can be controlled based on the CO2 percentage in the flue gasses. This control needs to be done at full load and low load. Every burner module has CO2 measuring point for the measurement, see Fig 9. Table 1 shows the value of the CO2 percentage at full load and low load.

Fig 14 - Measuring Point



Table 1: CO₂ Percentage

Gas Type	Full Load	Low Load
Natural Gas	8.8%	8.3%
Propane	9.8%	9.2%

CONTROL AND ADJUSTMENT AT FULL LOAD

- 1. Switch the water heater off and flush system until the tank is completely cooled down
- 2. Put the water heater in operation
- Press the reset button down for longer than 5 seconds; L
 appears in the display. Pressing the
 reset button again, C 00 appears in the display.
 Press the + button to select the burner module to be run
 at full load

___ Burner module 1

Burner module 2

Burner module 3

E Burner module 4

LILY All burner modules simultaneously

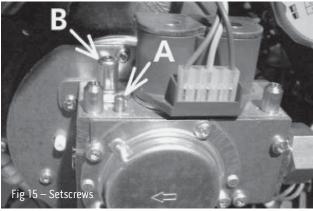
L|LIH| Burner module 2 not present

Press the reset button to choose the desired burner module. The burner can now function at full load or low load using the + and – buttons respectively. The actual burner capacity appears in the display alternately with:

__ Burner module 1 full load

Burner module 1 low load

Select full load with the + button, when the actual burner capacity is above 90%, the CO2 percentage can be measured and set.



- 4. Measure the CO2 percentage and compare it with table 1 (page 33). The CO2 percentage can be adjusted using the "Full Load" Setscrew (A) on the gas regulation unit (see Fig 15). The CO2 percentage can be increased by turning the setscrew to the left.
- 5. Now check the CO₂ percentage at low load.

CONTROL AND ADJUSTMENT AT LOW LOAD

- 1. Select low load with the button. When the actual burner capacity is above 25%, the CO2 percentage can be measured and set.
- Measure the CO2 percentage and check it against table 1 (page 33). The CO2 percentage can be adjusted using the "Low Load" Setscrew (b) (2mm Alan Key) on the gas regulation unit (see Fig 15).
 The CO2 percentage can be increased by turning the setscrew to the right.
- Check the CO2 percentage at full load again. If there is another adjustment at full load, check it at low load again.
- 4. Press the reset button. A new burner module can now be selected using the + and buttons. The heater is brought into operation again by repeatedly pressing on the button until C 00 appears in the display. Press the reset button again and the display switches back to normal.

NB: IF THE UNIT IS LEFT IN THE COMMISSIONING MODE BY MISTAKE, AFTER 10 MINUTES, THE SOFTWARE WILL AUTOMATICALLY SWITCH THE APPLIANCE BACK TO NORMAL OPERATION.

DECOMMISSIONING

Turn the electricity supply off. Then, turn off the gas tap in the supply pipe. The water heater must be empty when there is a risk of freezing. Please note: if the electricity supply remains switched off for a long period, the self test of the control no longer works. This happens once every 24 hours and activates pumps momentarily to prevent the pumps from sticking, amongst other things.

FAULT CODES

A fault code will appear in the control panel display if there is a lockout failure. A letter and the number of the burner module appear alternately in the display. The letter A is for a lockout fault and E is for a blocking fault. The two right segments show a fault code, table 2 gives the meaning of the different codes. If there is a fault in more than one burner module, the display alternates every 5 seconds between burner modules and their associated fault codes.

Lockout faults can be reset using the reset button. Only the burner module for which the fault code appears in the display at that moment is reset. Any E code (or blocking fault) will require some form of rectification before it can be reset, i.e. repair or replacement of a component or part. An E code could indicate a fault in connection with the Master or Slave boards.

MASTER BOARD BLOCKING CODES

Control Error: Internal RAM location not correct
Control Error: The incorrect parameters are
programmed in the slave board
Control Error: A references measurement
indicated that the AD-circuit is defective, too low
Control Error: A references measurement
indicated that the AD-circuit is defective, too
high
Control Error: A references measurement
indicated that the AD-circuit is defective, too low
Control Error: A references measurement
indicated that the AD-circuit is defective, too
high
Control Error: Internal RAM
Control Error: Not able to read parameters
No slave board present
Power Fault: The 50Hz has too large deviation
Tank sensor opened circuit
Return sensor opened circuit
Tank sensor shorted
Return sensor shorted

SLAVE BOARD BLOCKING CODES

EO	Read Error: Not able to read stored parameters
E28, E29,	Control error: Reference measurements
E30, E31	indicates that there is an error in the AD circuit
E33	Flame detected when gas valve was closed
E41	Phase Error: Live and neutral reversed
E42	Phase Error: Too much deviation in the supply
	voltage frequency
E44	Control Error: Poor communication between the
	two processors
E47	Return sensor open circuit
E48	Flow sensor open circuit
E63	Return sensor short circuit
E64	Flow sensor short circuit
E78	Reset Error: Too many user resets

SLAVE BOARD LOCKOUT CODES

A01	Three Failed Ignitions: After three ignitions,	
	there was still no flame detected	
A02	Overheat Stat Failure: No water flow conditions,	
	the flow sensor is not detecting a temperature	
	increase during operation	
A03	The two flow sensors have too greater	
	temperature differential between them, 10°C for	
	more than 60 seconds	
A05	Gas Valve Relay Error: The gas valve relay is not	
	switching correctly	
A06	Safety Relay Error: The safety relay is not	
	switching correctly	
A08	Fan Error: The fan is not reaching its target value	
	or speed for more than 60 seconds	
A09	Control Error: Internal storage location	
A10	The contents of the stored parameters are not	
	correct	
A11	Flow Temperature: Flow temperature went above	
	95°C	
A12	Control Error: The stored contents inside the	
	control are not matching the software version	
A14	Control Error: Internal storage location	
A15	Control Error: Internal storage location	
A16	Control Error: Internal storage location	
A17	Control Error: Internal storage location	
A19	Control Error: Internal storage location	
A20	Flame detection after gas valve is closed. Flame	
	still present 10 seconds after the gas valve is	
	closed	
A21	Flame detected before opening of the gas valve	
	during the start up sequence	
A24	Too many flame failures: When the flame fails	
	three times within on burn cycle	

MAINTENANCE

At least once a year, the following works must be carried out:

- 1. Check the CO2 percentage and adjust if necessary, (see page 33).
- Check the output at full load by measuring the gas usage. If this deviates more than 15% from the nominal value (see Section 2, Technical Details) then this is an indication of dirt or blockages in the flue gas extraction channel, the air supply channel or the condensation extractor.
- 3. Switch off the electricity supply. Check the condensation extraction and rinse the condensation tray and condensation extraction with clean pipe water. An opening has been provided for this on the top of the condensation tray, see Fig 16. When no more impurities come out then the condensation extraction is clean.
- 4. Check the ionisation electrode. This must be straight and clean (light residue is normal).





5. Flush the water heater tank by opening the drainage tap. Let water flow out of the water heater until no more chalk residue comes out with the water. In areas with hard water, it is necessary to flush out the water heater more frequently.

- 6. If the water heater is to be drained for any reason, first take the water heater out of operation and then proceed as follows:
 - a. Turn off the water tap in the cold water supply b. Open one of the warm water taps that can be found at a point higher that the water heater in order to bleed the warm water pipe section. If the water heater is set up above the level of the drainage points, it will be necessary to open the

warm water connection to let the appliance run

- c. Open the drainage tap of the water heater so the appliance runs empty. Be careful, the water flowing out can be very hot!
- 7. The storage tank should be inspected annually and cleaned if required. To gain access, first drain the tank as above. Remove the inspection hatch clamp securing the hatch and lift out the hatch plate. Please check the hatch seal as a new one may be required.

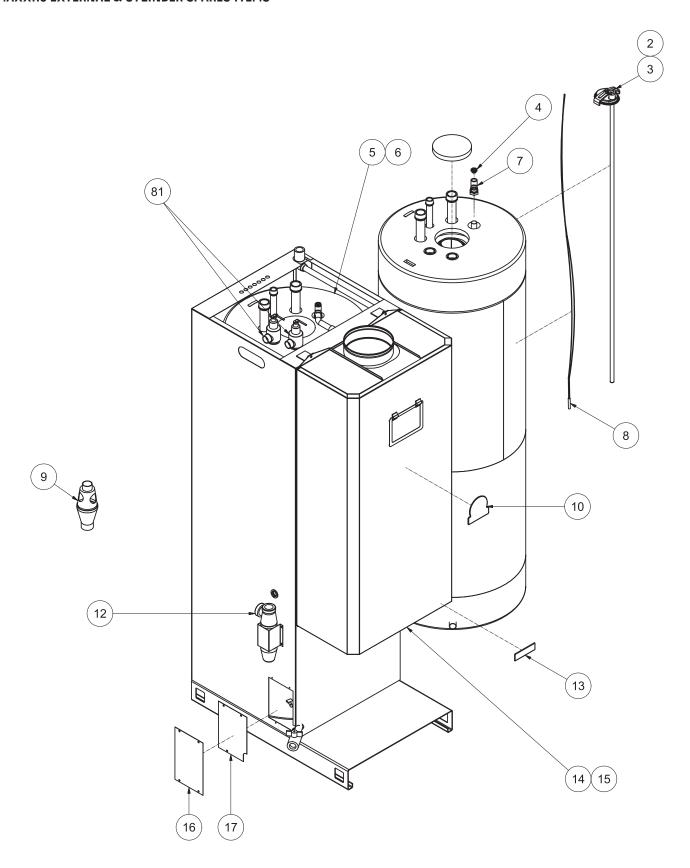
Burner and exchanger

The burner and exchanger do not normally need to be cleaned. If there is a suspicion of dirt then the exchanger should be opened on the bottom. New gaskets must always be used when assembling. The top of the exchanger must never be opened.

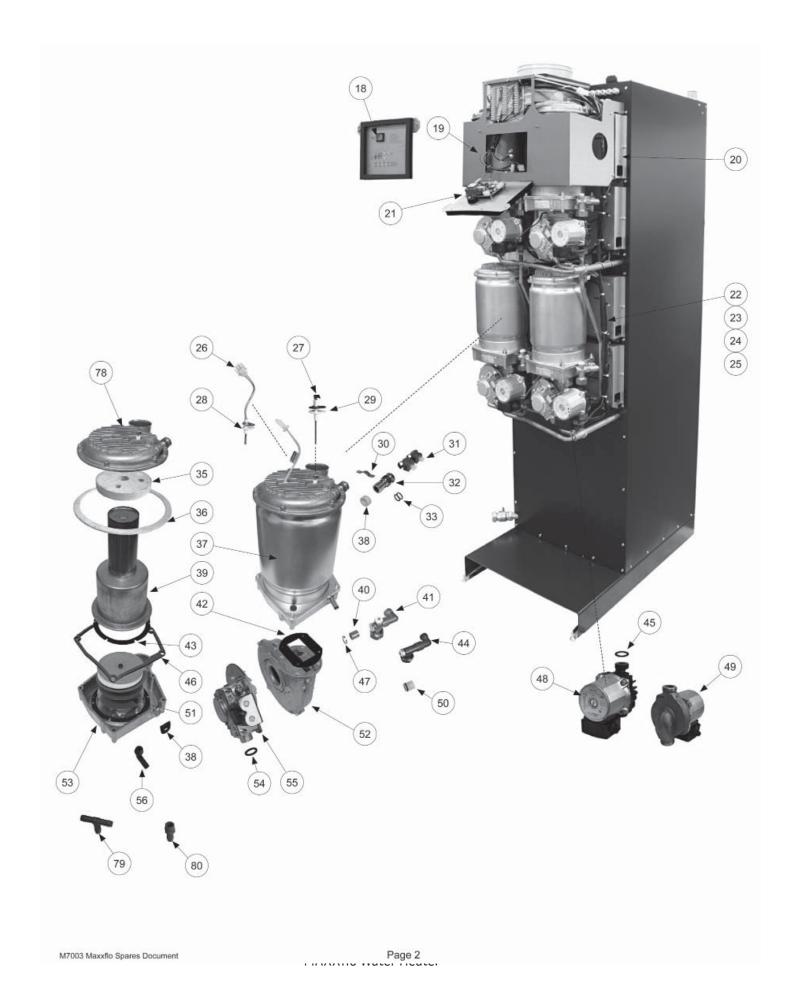
The hot surface igniter is a vulnerable part that should only be removed if it has to be replaced.

Only original parts recommended by the manufacturer can be used as replacement parts. Components that are sealed may not be changed or dismantled.

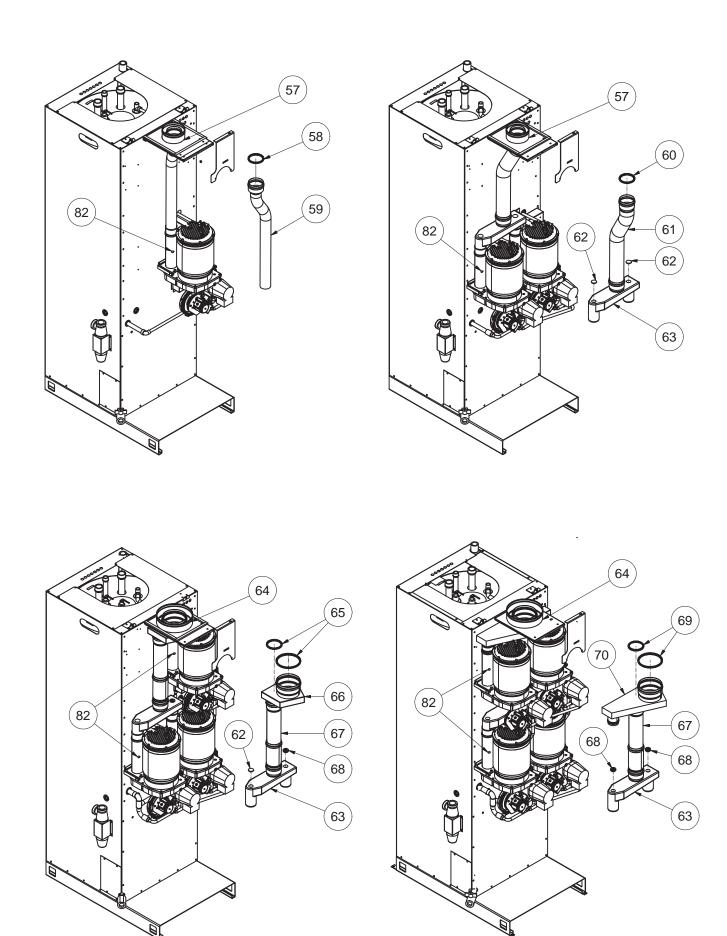
SPARE LIST FOR CWH RANGE MAXXflo EXTERNAL & CYLINDER SPARES ITEMS



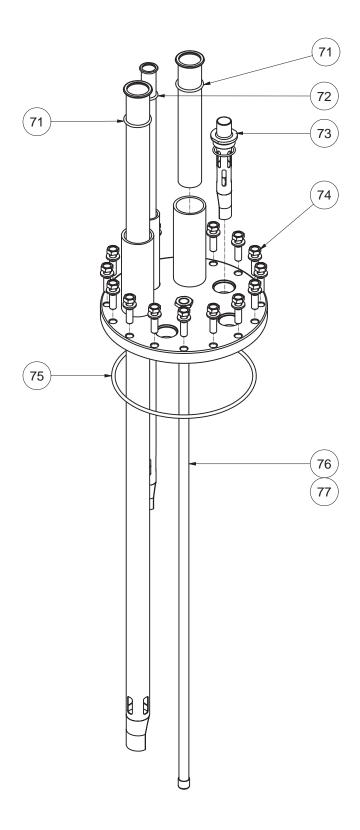
MAXXflo INTERNAL SPARES ITEMS



MAXXflo FLUE SPARES ITEMS



MAXXflo OLD ISSUE SPARES ITEMS



MAXXFLO SPARES LIST

ITEM	DESCRIPTION	Part No.
2	Sensor Dip Tube 200 Litre c/w Hatch	5140790
3 4	Sensor Dip Tube 300 Litre c/w Hatch Air Vent ½" SMC 15	5140791
4 5	Storage Vessel – 200 Litre	5141513 E651
5 6	Storage Vessel – 200 Litre	E652
7	Brass Tee 22 x 22 x ½"	5141514
8	Tank Temperature Sensor & Lead	E664
9	Tundish	C384
10	Andrews Dome Label	E856
12	Condensate Trap	E211
13	MAXXflo Dome Label	E927
14	Front Cover (pump facing rear) pre-serial no. 071201	E918
15	Front Cover (pump facing front) from serial no. 071201	E919
16	Drain Cover Plate (200 Litre vessel) from serial no. 071906	E935
17	Drain Cover Plate (300 Litre vessel) from serial no. 071906	E936
18	Switch On/Off	E665
19	Master & Terminal Panel Wiring Loom	E858
20	Slave Board	E661
21	Master Control Board	E853
22	Wiring Loom 30/200 & 30/300 models	E849
23	Wiring Loom 60kW models	E850
24	Wiring Loom 90kW models	E851
25	Wiring Loom 120kW models	E852
26	Hot surface Ignitor Service Set c/w gasket	E657
27	Ionisation Electrode Service Set c/w gasket	E655
28	Hot surface Ignitor Gasket	5141517
29 30	Gasket for Ionisation Electrode	5141518 E937
30	Heat Exchanger Brass Outlet Bracket	E937 E663
31 32	Temperature Flow Surface Sensor Heat Exchanger Outlet Fitting & Seals	E917
32	Heat Exchanger 15mm Outlet O-ring Seals	E654
35	Heat Exchanger Top Lid Insulation	G025
36	Heat Exchanger Top Lid Insolation Heat Exchanger Top Lid Body Seal	G024
37	Heat Exchanger	E656
38	Heat Exchanger Inlet/Outlet Pipe Seals x 2	5141515
39	Burner	5141516
40	Brass Flow Restrictor (after & inc serial no. 1105004468)	5141512
41	Pump Elbow & Vent Union (used with composite pump after & inc. serial no.071201)	E921
42	Fan Gasket	E846
43	Burner Gasket	E932
44	Pump Elbow & Vent Union (used with bronze pump after & inc. serial no.071201)	E847
45	Pump Gasket	E964
46	Vapour Tray Gasket	E931
47	Circlip – Stainless Steel 15mm	E963
48	Composite Body Primary Pump (after and inc. serial no.071201)	E920
49	Bronze Body Primary Pump (pre-serial no.071201)	E660
50	Non Return Valve (pre-serial no.1105004468)	E930
51	Burner Baffles Service Set	E933
52	Fan Assembly c/w Gasket	E658
53	Heat Exchanger Condensing Tray	G179
54	Gas Valve Seal	E845
55	Gas Valve Assembly	E659
56	Plastic Black 16mm x 1/2" BSP Male Elbow	E968
57	Air Inlet 125mm CWH30/CWH60	5141520
58 59	Flue Air Seal Set CWH30 Flue Bine 60mm CWH20	5141632 5140795
59 60	Flue Pipe 60mm CWH30 Flue/Air Seal Set CWH60	5140/95
61	Flue Pipe 80mm CWH60	5141633
62	Blanking Plug for Flue Connector	5141522
63	Flue Gas Collector (Lower) CWH30/CWH60/CWH90	E967
64	Air Inlet 200mm CWH90/CWH120	5141523
65	Flue/Air Seal Set CWH90	5141634
66	Flue Gas Collector (Upper) CWH90	E965
67	Flue Pipe CWH90/CWH120	5140794
68	Condensate Tube Grommet 15mm	E857
69	Flue/Air Seal Set CWH120	5141635
70	Flue Gas Collector (Upper) CWH120	E966
71	O-ring for Cold Feed dip Tube	E928
72	O-ring for Return dip Tube	E929
73	Flow Dip Tube Assembly	5141519
74	Set of 16 no. M10 Stainless Steel Bolts & Washers	E859
75	Top Plate Seal	E653
76	Sensor Pocket Dip Tube – 200 Litre	5140792
77	Sensor Pocket Dip Tube – 300 Litre	5140793
78	Heat Exchanger Top Plate c/w Ceramic Board, Gasket & Fixings	7212717
79	Blue Tee 14mm x 14mm x 14mm	E969
80	Blue Straight Connector ¹ /2" x 14mm	5141636
81	Temperature & Pressure Relief Valve	C380AWH
82 83	Combustion Plug	5142574
	Hatch Seal	5142675

DISMANTLING, DISPOSAL AND RECYCLING

WARNING: Only competent qualified persons should remove or dismantle the appliance.

Before removing and dismantling please ensure you safely remove the power supply and isolate the appliance from the water and gas connections.

Dispose of the appliance correctly according to the laws in force. The appliance and accessories cannot be discarded along with normal household waste and should be recycled where appropriate.

More than 90% of the materials that make up the appliance are recyclable.



Register now to activate your warranty **www.andrewswaterheaters.co.uk/register-a-warranty**. Please make sure you attach proof of purchase for your warranty to be monitored.

All descriptions and illustrations provided in this document have been carefully prepared but we reserve the right to make changes and improvements in our products which may affect the accuracy of the information contained in this leaflet. All goods are sold subject to our standard Conditions of Sale which are available on request.

Customer support

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